



# instant i-Guide info.

## CSR and Installer Quick Reference

TV Guide's **i-Guide™** is the all new interactive programming guide. Are you ready to guide customers through **i-Guide**? Here are some basic functions to cover with the customer when discussing or installing **i-Guide™**.



### Basic Navigation

- **Yellow** is always the highlight color. As you navigate listings using the remote, the highlight appears on screen to indicate the current selection.
- Press the buttons to move the highlight.
- Press **OK** to make a selection.
- Press the **EXIT** button to return to watching TV.

### Quick Menu

- The **Quick Menu** provides shortcuts to key features.
- To access **Quick Menu** from any screen: press the **MENU** button *once*.



### Main Menu

- The **Main Menu** provides access to all features.
- To access **Main Menu** from any screen: press the **MENU** button *twice*.



### Search

- Select a category from the **Main Menu** or **Quick Menu** to search **Listings By Time**, **Listings By Channel**, or By Genre such as Movies, Sports, Children and more.



### Program Information

- To access information on a program while viewing listings or watching TV, press the **INFO** button.

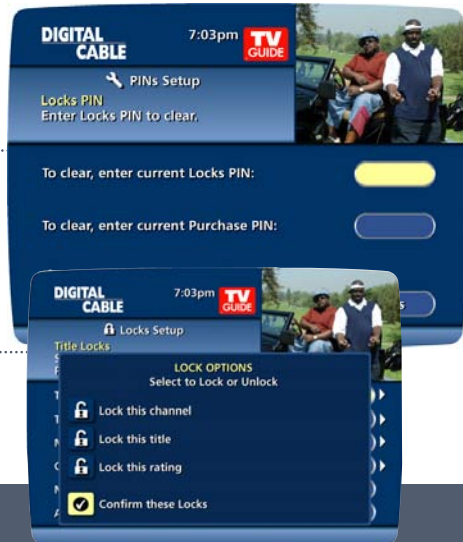
### Parental Locks

#### PIN Setup:

- Select Setup from the **Main Menu**
- Select **PINs Setup**
- Follow the on-screen prompts to setup, clear, or change your **PINs**

#### Parental Locks Setup:

- Press the **LOCK** button, or use the icon on an information screen.
- Enter your 4 digit **Parental Locks PIN** and lock the channel, title or rating using the on-screen prompts.



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### Ordering Pay-Per-View\*

From **Main Menu** or **Quick Menu**:

- \* Select a **PPV** option to see a list of programs available.
- \* Highlight desired title and press **OK** for an information screen.
- \* To purchase: highlight the **BUY** icon and follow the on-screen prompts to complete and confirm your order.

### Ordering On Demand\*

Access **On Demand** programming from **Main Menu**, **Quick Menu** or a channel in the TV Listings.

- \* Use the buttons to select a category and access program listings or to access sub-category menus.
- \* Highlight desired title and press **OK** or **INFO** to access detailed program information and the **Action Icons**.
- \* **To purchase:** Highlight the **BUY** icon and follow the on-screen prompts to complete and confirm your order. If the program is available at no cost\*\*, a icon will appear instead of **BUY**. Your selection will begin playing immediately and you can watch as often as you want during the rental period.



### Digital Video Recording (DVR)\*

- \* **One-Touch Recording:** Press **RECORD** any time while watching TV or navigating through the guide for easy, no-hassle recording from anywhere.
- \* **Schedule a Recording:** From the **Main Menu** or **Quick Menu**, select **DVR**. Select **Set a Recording**. Enter the start and end time for the recording, enter the day to record and select to confirm. Select the channel you want to record.
- \* **View Recordings:** From the **Main Menu**, select **My Recordings**. Use the buttons to search through and highlight titles from list of recorded programs. Press **OK** to select the program.

\*PPV, On Demand and DVR not available in all areas. On Demand programs may not be recorded with DVR.

\*\*Pricing varies by operator.