



instant i-Guide info.

CSR and Installer Quick Reference

TV Guide's **i-Guide™** is the all new interactive programming guide. Are you ready to guide customers through **i-Guide**? Here are some basic functions to cover with the customer when discussing or installing **i-Guide™**.



Basic Navigation

- **Yellow** is always the highlight color. As you navigate listings using the remote, the highlight appears on screen to indicate the current selection.
- Press the buttons to move the highlight.
- Press **OK** to make a selection.
- Press the **EXIT** button to return to watching TV.

Quick Menu

- The **Quick Menu** provides shortcuts to key features.
- To access **Quick Menu** from any screen: press the **MENU** button *once*.



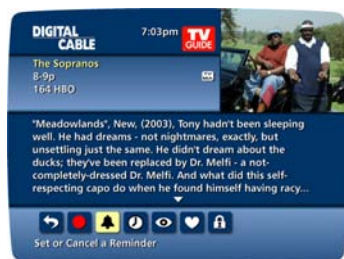
Main Menu

- The **Main Menu** provides access to all features.
- To access **Main Menu** from any screen: press the **MENU** button *twice*.



Search

- Select a category from the **Main Menu** or **Quick Menu** to search **Listings By Time**, **Listings By Channel**, or By Genre such as Movies, Sports, Children and more.



Program Information

- To access information on a program while viewing listings or watching TV, press the **INFO** button.
- Action icons help you interact with the selected program.



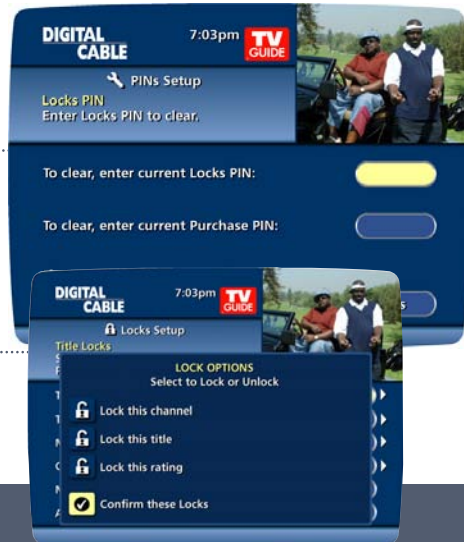
Parental Locks

PIN Setup:

- Select Setup from the **Main Menu**
- Select **PINs Setup**
- Follow the on-screen prompts to setup, clear, or change your **PINs**

Parental Locks Setup:

- Press the **LOCK** button, or use the icon on an information screen.
- Enter your 4 digit **Parental Locks PIN** and lock the channel, title or rating using the on-screen prompts.



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Ordering Pay-Per-View*

From **Main Menu** or **Quick Menu**:

- Select a **PPV** option to see a list of programs available.
- Highlight desired title and press **OK** for an information screen.
- To purchase: highlight the **BUY** icon and follow the on-screen prompts to complete and confirm your order.

Ordering On Demand*

Access **On Demand** programming from **Main Menu**, **Quick Menu** or a channel in the TV Listings.

- Use the buttons to select a category and access program listings or to access sub-category menus.
- Highlight desired title and press **OK** or **INFO** to access detailed program information and the **Action Icons**.
- **To purchase:** Highlight the **BUY** icon and follow the on-screen prompts to complete and confirm your order. If the program is available at no cost**, a icon will appear instead of **BUY**. Your selection will begin playing immediately and you can watch as often as you want during the rental period.



Digital Video Recording (DVR)*- Dual Tuner

Watch a program, while recording another or record two programs at once! Use the SWAP button to go back and forth between tuners.

- **One-Touch Recording:** Press **RECORD** any time while watching TV or navigating through the guide for easy, no-hassle recording from anywhere. Press **RECORD** twice to create a series recording.
- **Schedule a Recording:** From the **Main Menu** or **Quick Menu**, select **DVR**. Select Set a Recording. Enter the start and end time for the recording, enter the day to record and select to confirm. Select the channel you want to record.
- **View Recordings:** From the **Main Menu**, select **My Recordings**. Use the buttons to search through and highlight titles from list of recorded programs. Press **OK** to select the program.

Series Recording

- From a program info screen, select record, then create a series recording. Select your recording options

*PPV, On Demand and DVR not available in all areas. On Demand programs may not be recorded with DVR.

**Pricing varies by operator.